08TOT" 2h26960

FIG. 1

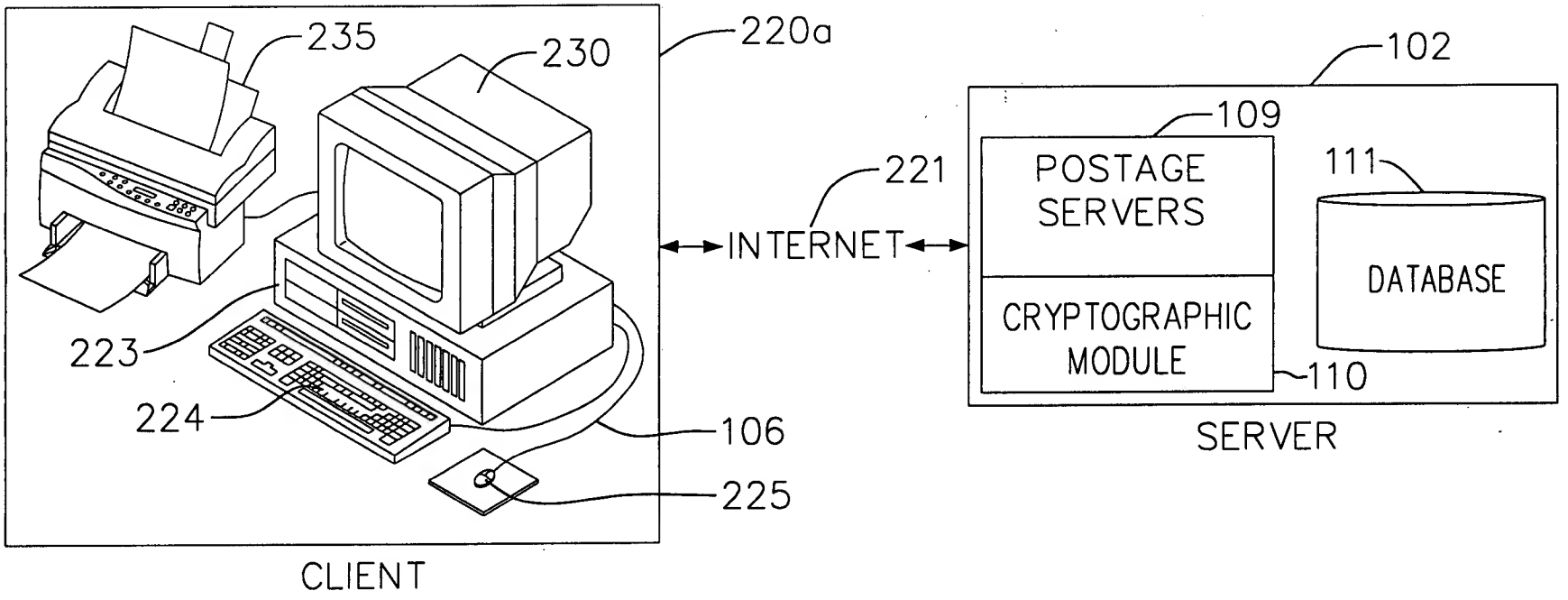


FIG.2

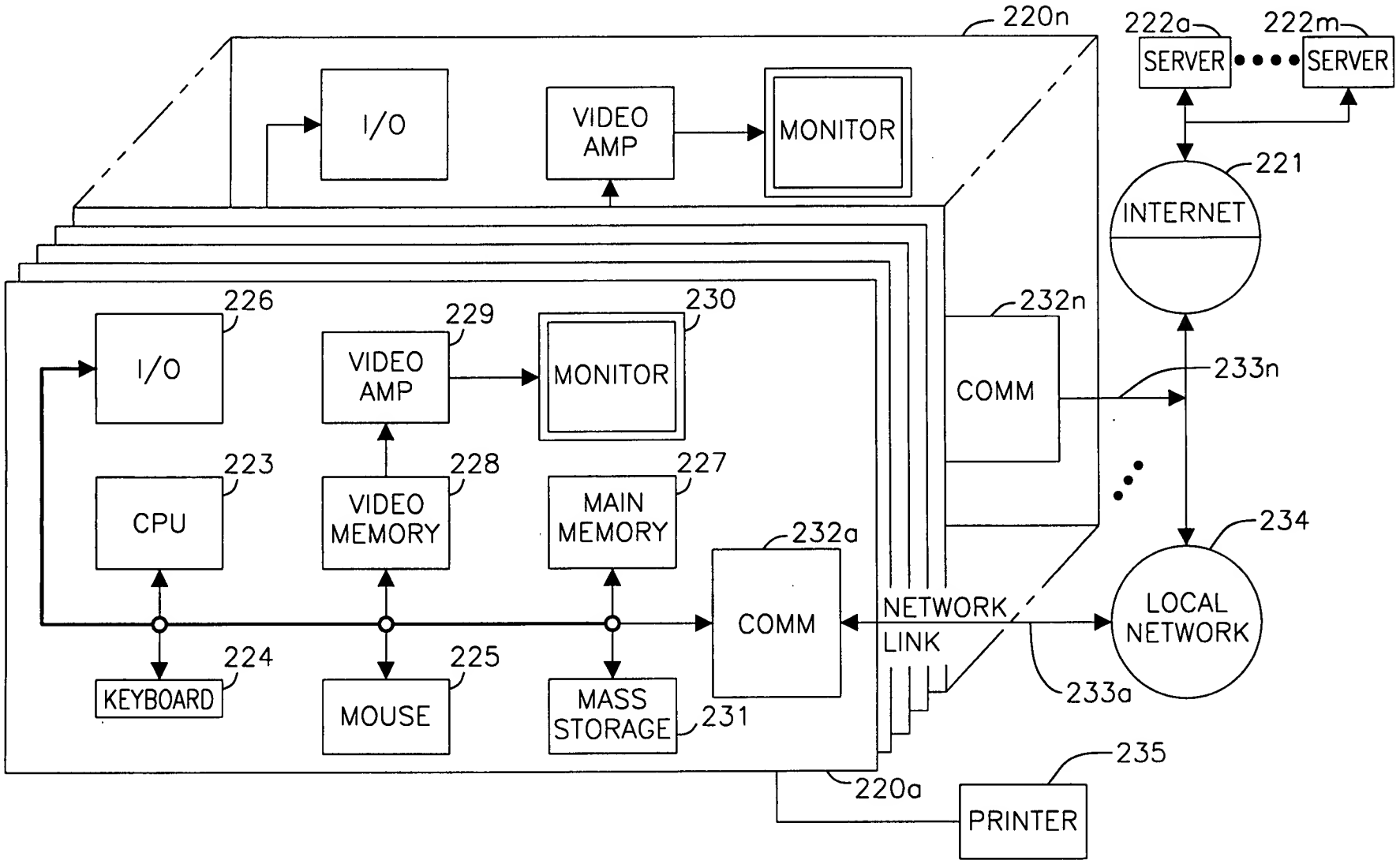
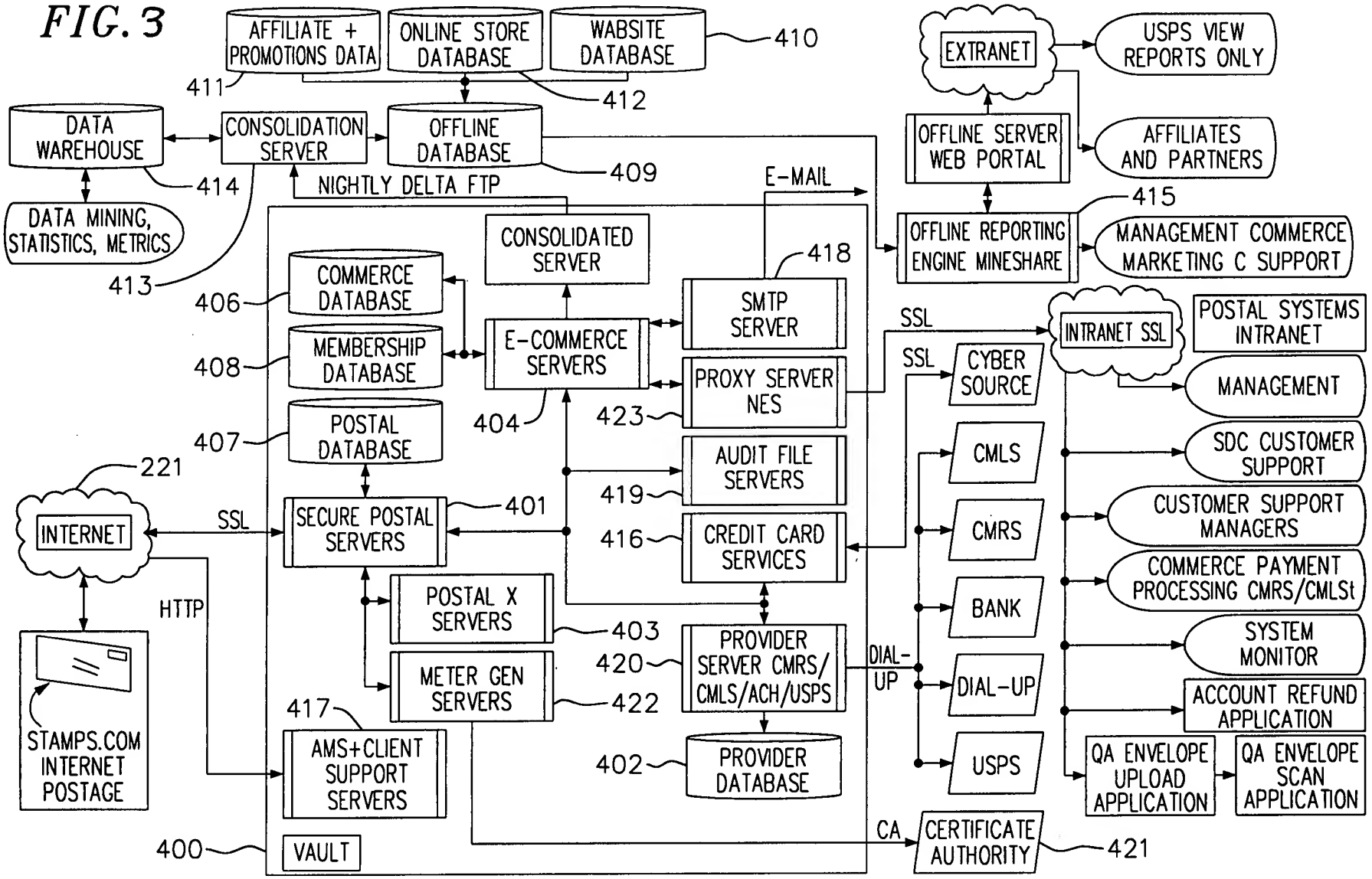

220n
I/O
VIDEO AMP
MONITOR
222a
SERVER
222m
SERVER
221
INTERNET
226
I/O
229
VIDEO AMP
230
MONITOR
232n
COMM
233n
223
CPU
228
VIDEO MEMORY
227
MAIN MEMORY
234
232a
COMM
NETWORK LINK
LOCAL NETWORK
233a
224
KEYBOARD
225
MOUSE
MASS STORAGE
231
220a
235
PRINTER

FIG. 3


AFFILIATE + PROMOTIONS DATA
ONLINE STORE DATABASE
WABSITE DATABASE
410
411
412
DATA WAREHOUSE
CONSOLIDATION SERVER
OFFLINE DATABASE
409
414
NIGHTLY DELTA FTP
E-MAIL
DATA MINING, STATISTICS, METRICS
413
CONSOLIDATED SERVER
418
COMMERCE DATABASE
406
SMTP SERVER
MEMBERSHIP DATABASE
408
E-COMMERCE SERVERS
PROXY SERVER NES
423
404
POSTAL DATABASE
407
AUDIT FILE SERVERS
419
221
INTERNET
SSL
SECURE POSTAL SERVERS
401
CREDIT CARD SERVICES
416
POSTAL X SERVERS
403
HTTP
METER GEN SERVERS
422
PROVIDER SERVER CMRS/ CMLS/ACH/USPS
420
DIAL-UP
417
STAMPS.COM INTERNET POSTAGE
AMS+CLIENT SUPPORT SERVERS
PROVIDER DATABASE
402
400
VAULT
CA
CERTIFICATE AUTHORITY
421
EXTRANET
USPS VIEW REPORTS ONLY
OFFLINE SERVER WEB PORTAL
AFFILIATES AND PARTNERS
415
OFFLINE REPORTING ENGINE MINESHARE
MANAGEMENT COMMERCE MARKETING C SUPPORT
SSL
INTRANET SSL
POSTAL SYSTEMS INTRANET
SSL
CYBER SOURCE
MANAGEMENT
CMLS
SDC CUSTOMER SUPPORT
CMRS
CUSTOMER SUPPORT MANAGERS
BANK
COMMERCE PAYMENT PROCESSING CMRS/CMLS
SYSTEM MONITOR
DIAL-UP
ACCOUNT REFUND APPLICATION
USPS
QA ENVELOPE UPLOAD APPLICATION
QA ENVELOPE SCAN APPLICATION

00810T" 2472696O

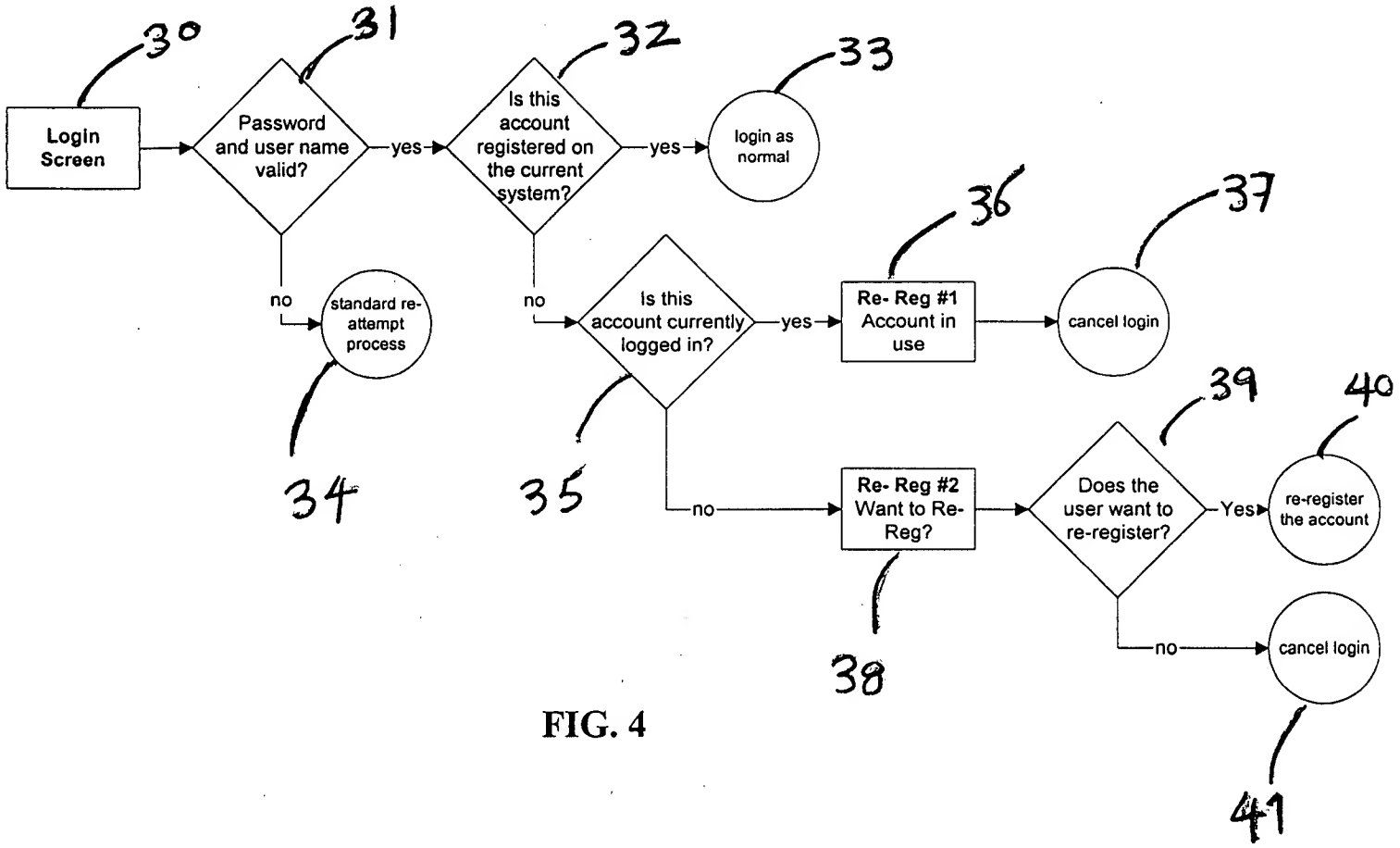


FIG. 4

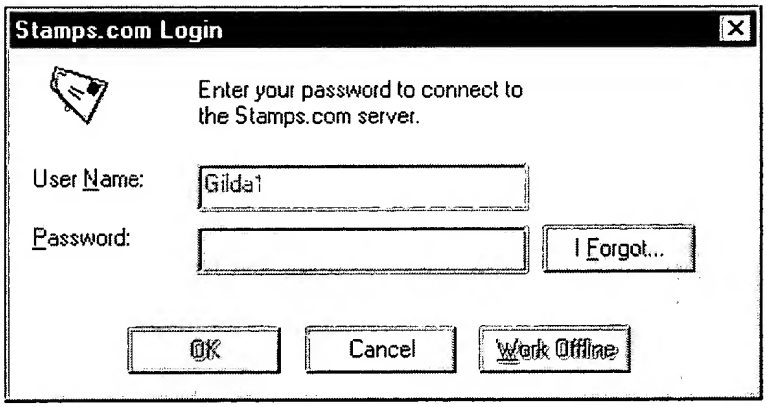


FIG. 5A

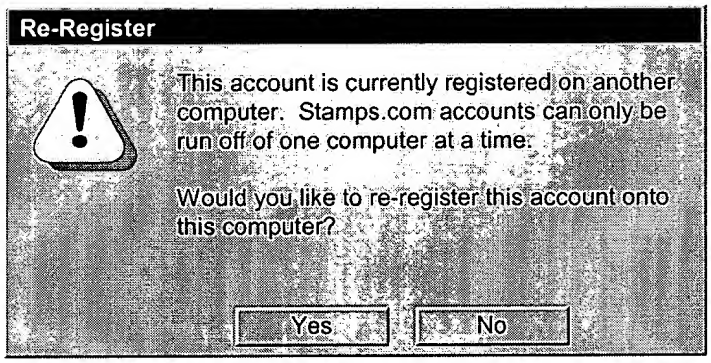


FIG. 5B

0960949 - 2018800

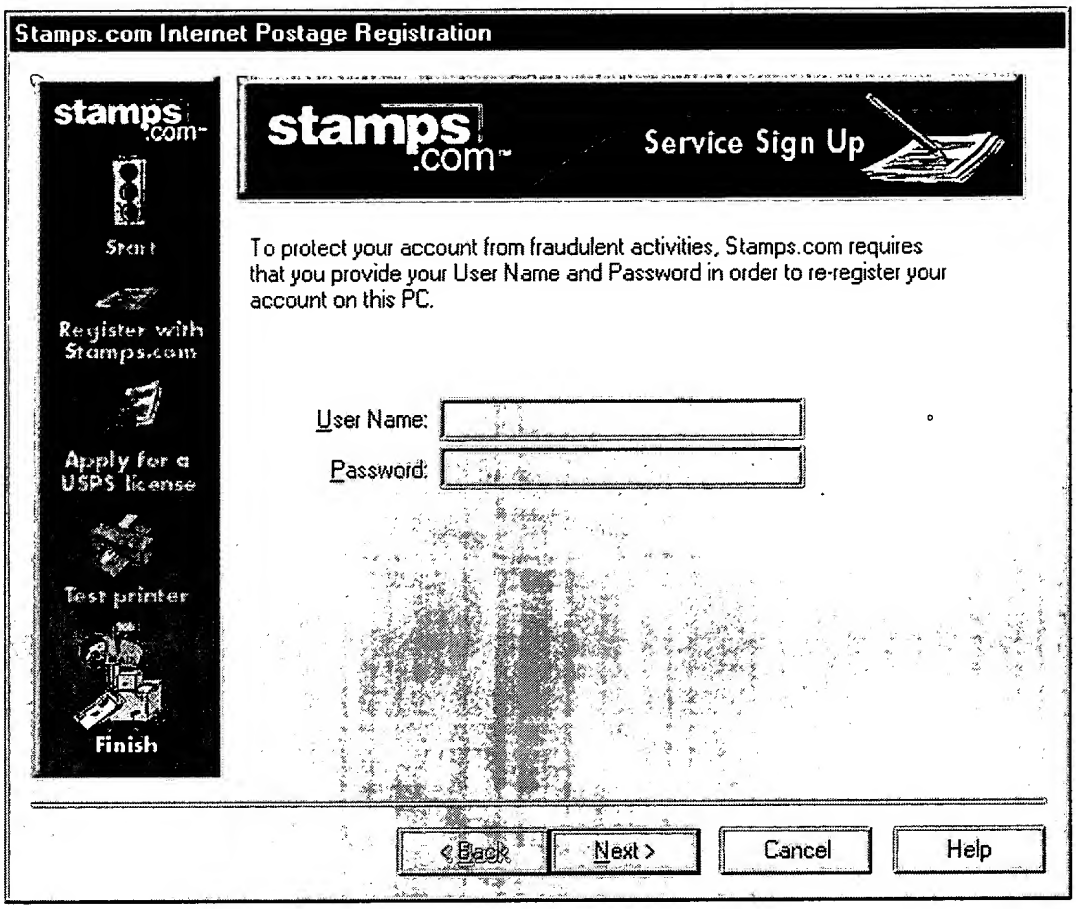


FIG. 5C

0860794 - 2001800

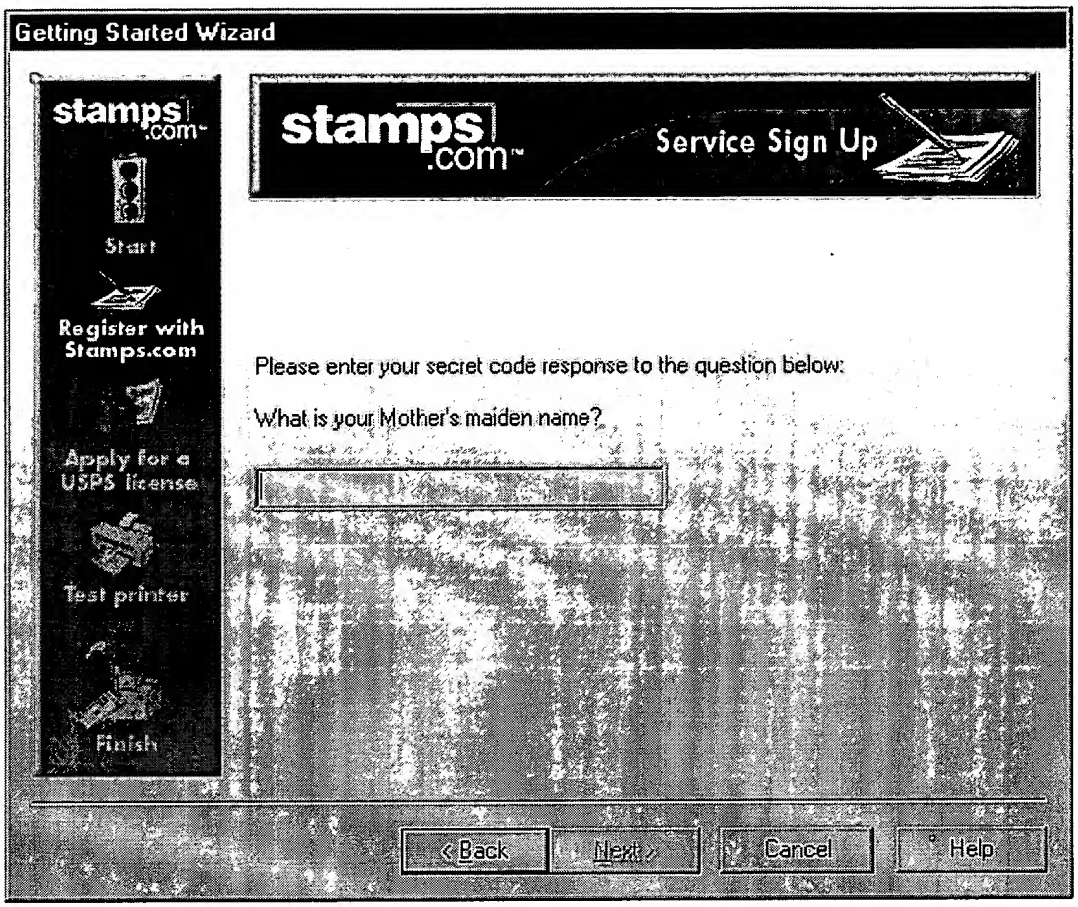


FIG. 5D

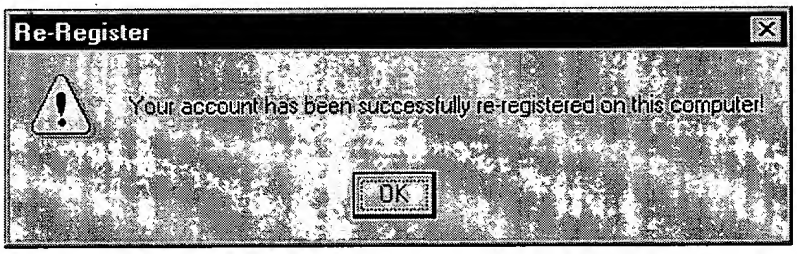


FIG. 5E

Document 1 Page 9 of 9 Pages 0000-0000

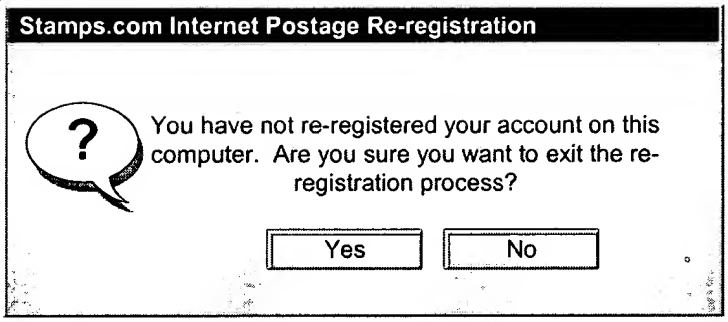


FIG. 5F

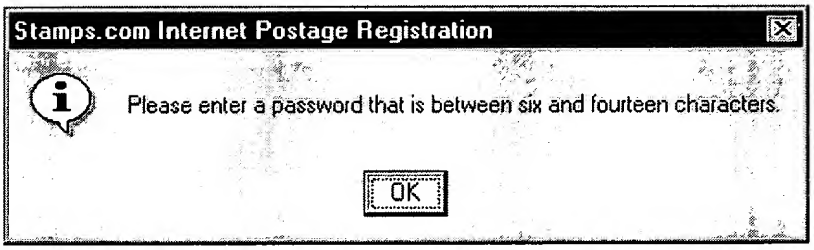


FIG. 5G

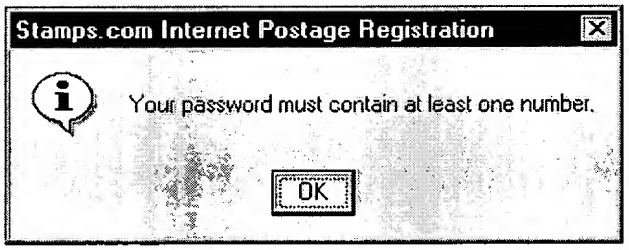


FIG. 5H

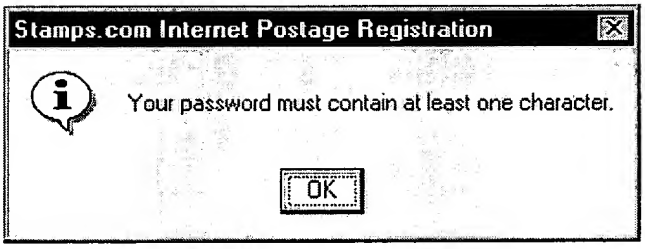


FIG. 5I

0050247v1 - 4080.0

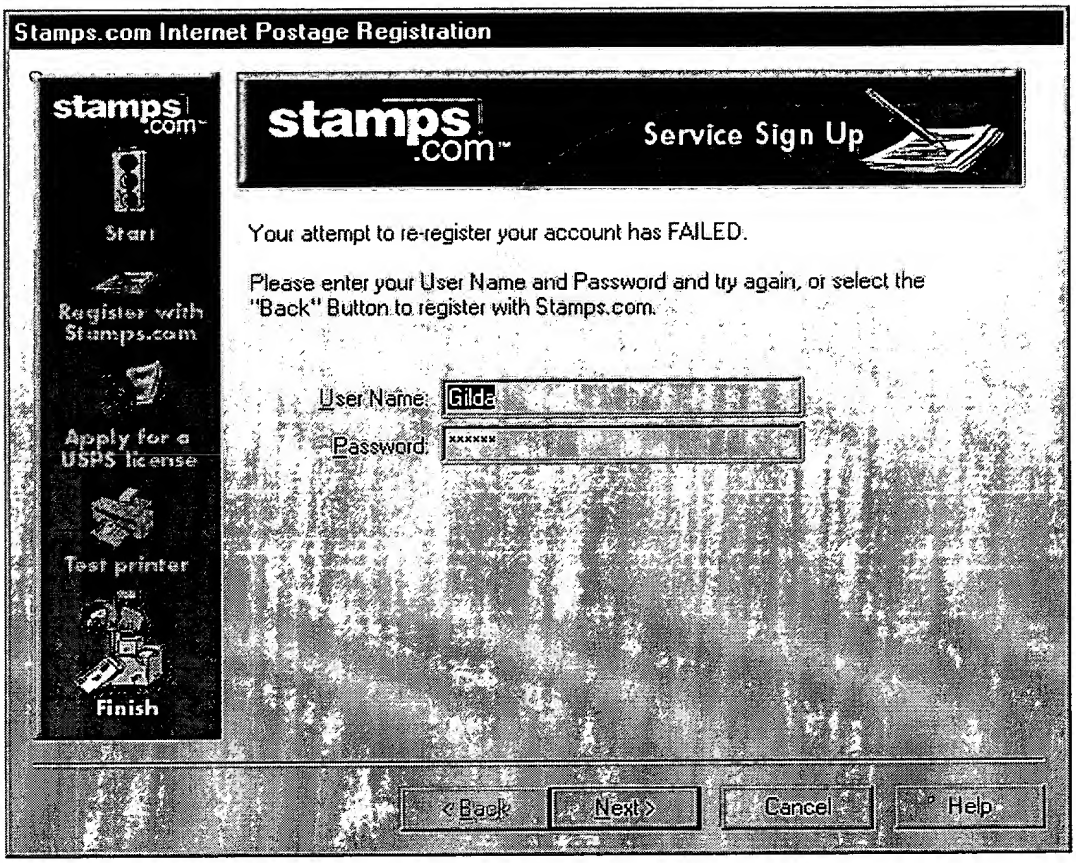


FIG. 5J

09842576.060502

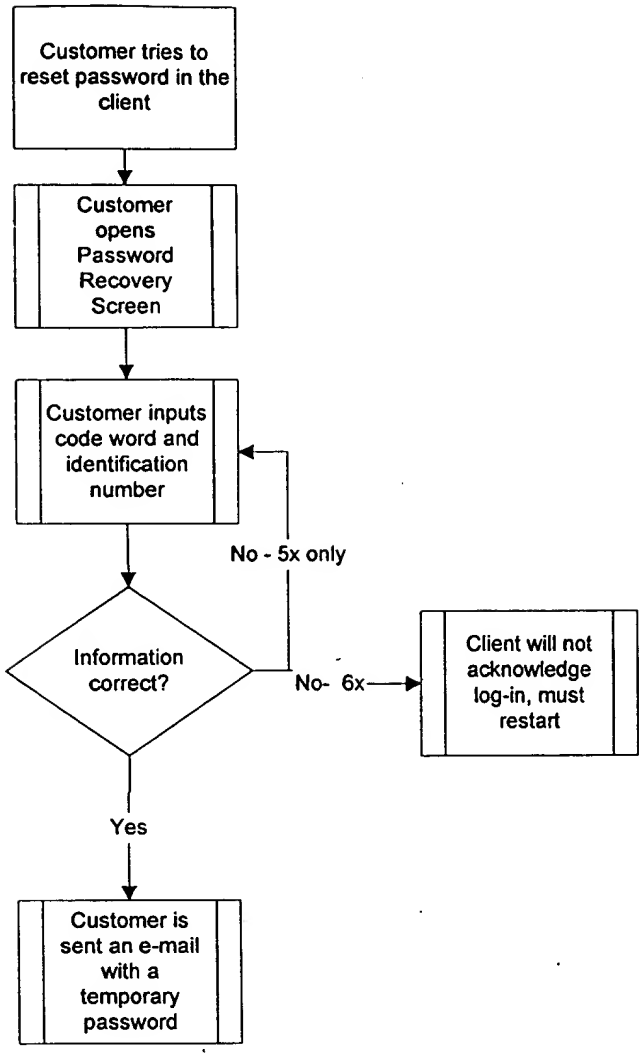


FIG. 6A

0080204v1 - 4/5/2006

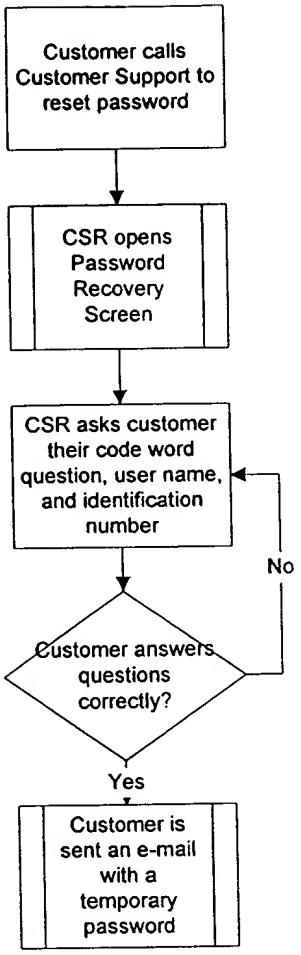

Customer calls Customer Support to reset password
CSR opens Password Recovery Screen
CSR asks customer their code word question, user name, and identification number
Customer answers questions correctly?
No
Yes
Customer is sent an e-mail with a temporary password

FIG. 6B

Document: EP 1 903 468 A1

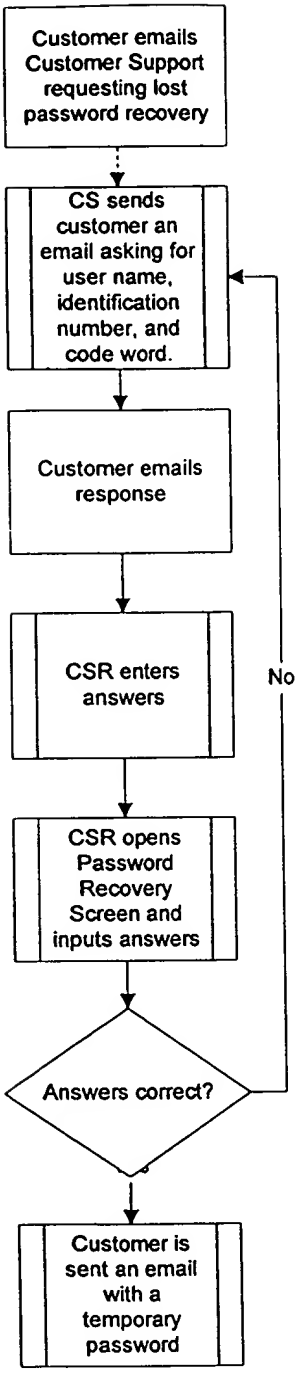


FIG. 6C

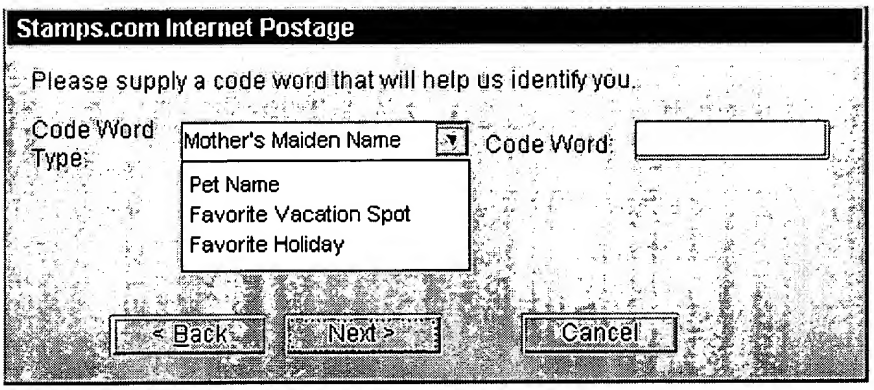


FIG. 7A

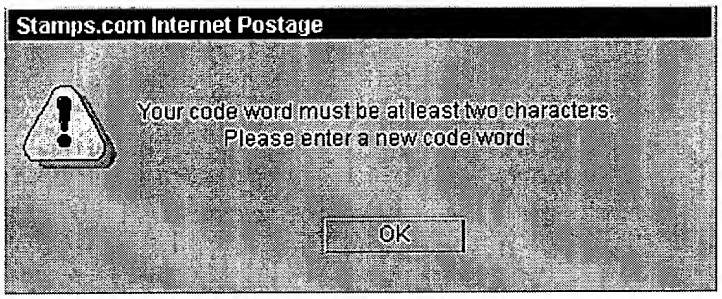


FIG. 7B

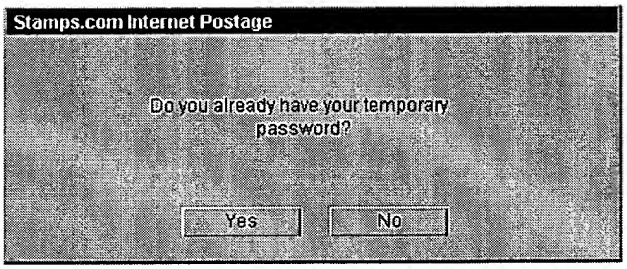


FIG. 7C

09627497 - 100800

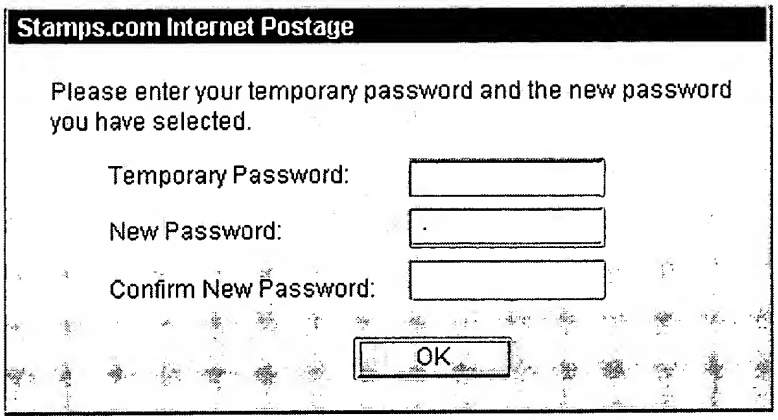


FIG. 7D

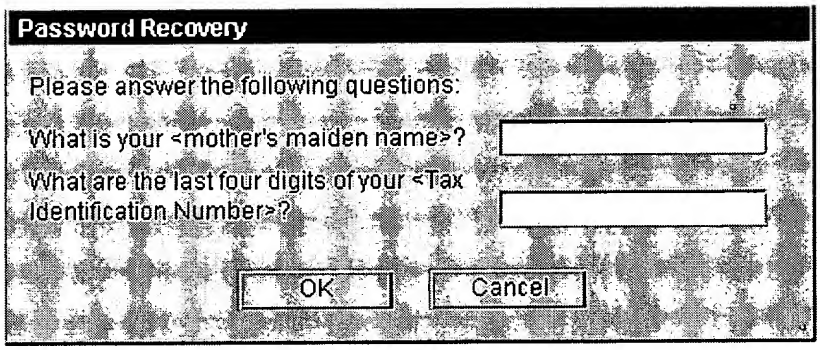


FIG. 7E

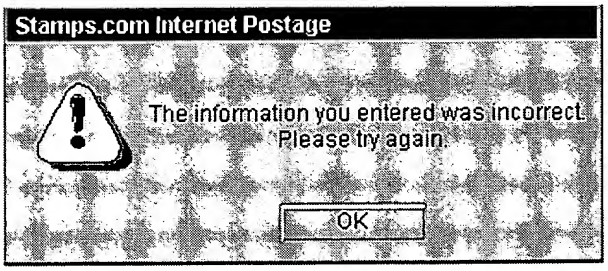


FIG. 7F

0606747 - 100800

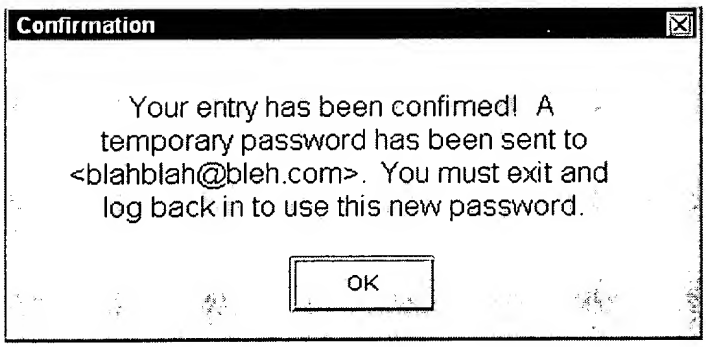


FIG. 7G

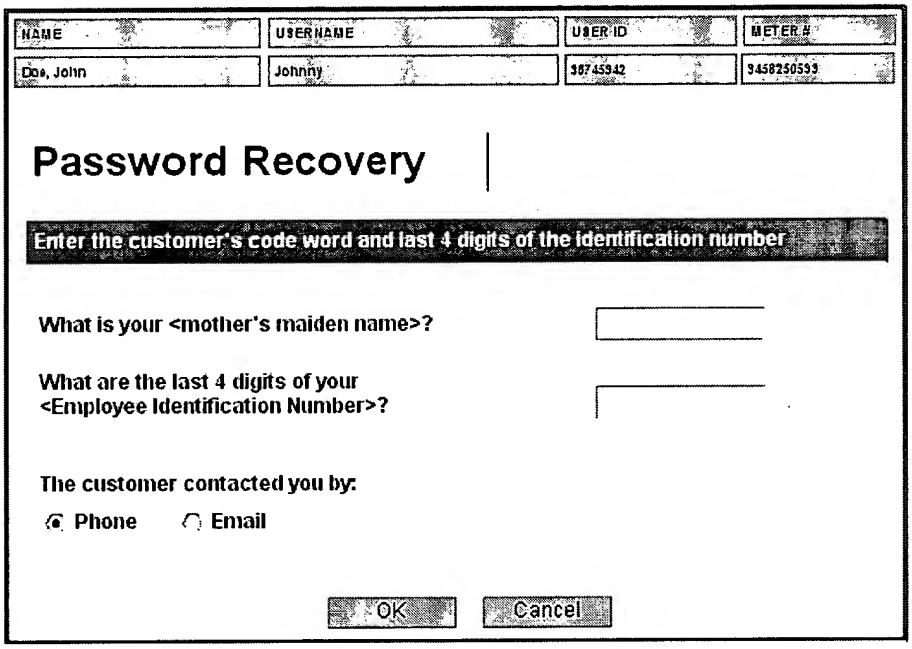


FIG. 8A

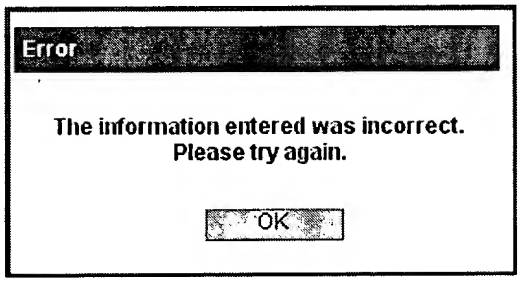


FIG. 8B

09693547 - 110800

FIG. 8C

0605275.0080

D-5680-4744-0950

FIG. 9